

infomaniak The Ethical Cloud 

Impact Report 2024

Employees. Environment. Society.

Giving meaning to the digital world

Dear readers,

"The meaning of life is to achieve sustainable things, at least for a company."

For 30 years, we have been building Infomaniak step by step, with the belief that we can create an ethical digital environment: independent, sustainable, and serving humanity and the local economy. A sovereign cloud that demonstrates that we can innovate while respecting people and the planet.

Our mission is simple: to use technology to make people's lives easier, while uncompromisingly reducing our ecological footprint. That's why we stopped using refrigerant-based air conditioning in our data centers back in 2013, and by 2025 we will have launched the first site capable of reusing 100% of its energy as useful heat. Strong decisions, guided by common sense.

This report tells all of this with concrete results: an average annual PUE of 1.085, CO2 emissions offset by 200%, an exceptional WUE of 0.0145, but above all a vision: to show that it is possible to create local cloud and collaborative solutions to work with the whole world with a more ethical and sustainable model.

And our responsibility does not stop at minimizing our impact on the environment. We spend a significant part of our lives at work: so at Infomaniak, we want everyone to be themselves, feel good, build connections, develop their talents, and grow with real responsibilities. It doesn't matter where we come from, who we are, or what our background is; everyone should have their place in a company that values trust and respect.

Our ambition is clear: to build a sovereign and committed European cloud, serving future generations.

Boris Siegenthaler
Founder and Strategic Director



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Introduction and vision

Innovation in the service of ethical digital technology



Since its inception, Infomaniak has been built on a strong conviction: **technological performance and social responsibility must go hand in hand.**

By combining technical excellence, environmental respect, and social inclusion, we are shaping a sustainable, local, and committed business model. In accordance with the United Nations Sustainable Development Goals (SDGs), we integrate sustainability at every level of our activity. Our data centers, powered exclusively by local renewable energy, exhibit some of the best energy and water performance in the world. Through the eco-design of our software, extending the lifespan of our servers, and the absence of egress fees, we offer a sovereign cloud that is competitive and as exemplary as possible from an ecological standpoint.



Responsibility at Infomaniak also means a strong human commitment: **inclusion, pay equity, and work-life balance.** Diversity is a wealth, and each person actively contributes to change.

Transparency, sovereignty, ethical governance, support for NGOs: our activities are designed to serve the interests of our clients, support the local economy, and minimize our impact on the planet.

We are not just a cloud provider. We are a committed company that creates a more ethical digital environment, free from dependency logics, and oriented towards a more local future that respects both humanity and the planet.

Compliance with the SDGs and B Corp certification

The vision that drives Infomaniak's entrepreneurial project has never changed:

- To democratize ethical and sovereign digital technology
- To offer sustainably competitive services at a fair price that covers development, infrastructure, and R&D
- To grow together in an independent and committed company

This social commitment is complemented by environmental responsibility: to mitigate our activities' footprint on the planet as much as possible.

This commitment is also reflected in the responsible management of our data centers, the choice of our equipment and suppliers, the eco-design of our online services, as well as in promoting local expertise and creating jobs in Geneva and Zurich.

Among the United Nations Sustainable Development Goals (SDGs) identified to build the future of our societies, 8 are prioritized in relation to our activities.



Environment and Climate



Environmental Strategy

At Infomaniak, mitigating our activities' impact on the environment is a central dimension of our business strategy.

Since 2007, we have acted uncompromisingly to reduce our ecological impact, focusing our efforts where they have the most effect, with a 360° vision of our activity.

Today, we set our environmental and climate goals according to the standards of the Science Based Target Initiative (SBTi). Our decarbonization trajectory will be submitted for validation by 2030, with science-based targets to address the climate emergency.

Reducing our impact also involves internal mobilization: employees are regularly made aware of climate issues related to their department. Since 2024, the carbon footprint of our main hosting services is also displayed on our clients' invoices.

Data Centers

Since 2013, we have completely eliminated liquid refrigerant air conditioning from our data centers, opting for natural cooling using filtered outside air. Thanks to this approach, the company achieves an annual PUE of less than 1.1 across all data centers, placing us **among the most energy-efficient infrastructures in the world.**



In 2024, we continued the construction and operational testing of a new data center designed to recover 100% of the electricity consumed as heat. Located underground in an eco-district, it has no impact on the landscape and will heat 6,000 households in winter. In summer, 20,000 people will be able to take a daily 5-minute shower thanks to the recovered heat. It will also be the only data center in the world to host a cluster of AI supercomputers that will recover 100% of its waste heat.

Our ambition: to ultimately recover 100% of the heat emitted by all our data centers. This involves designing new sites capable of fully utilizing the consumed energy (once for calculation and storage, and a second time for heating homes or public infrastructures) and gradually adapting or closing existing facilities that do not allow for this dual use.

Servers and Equipment

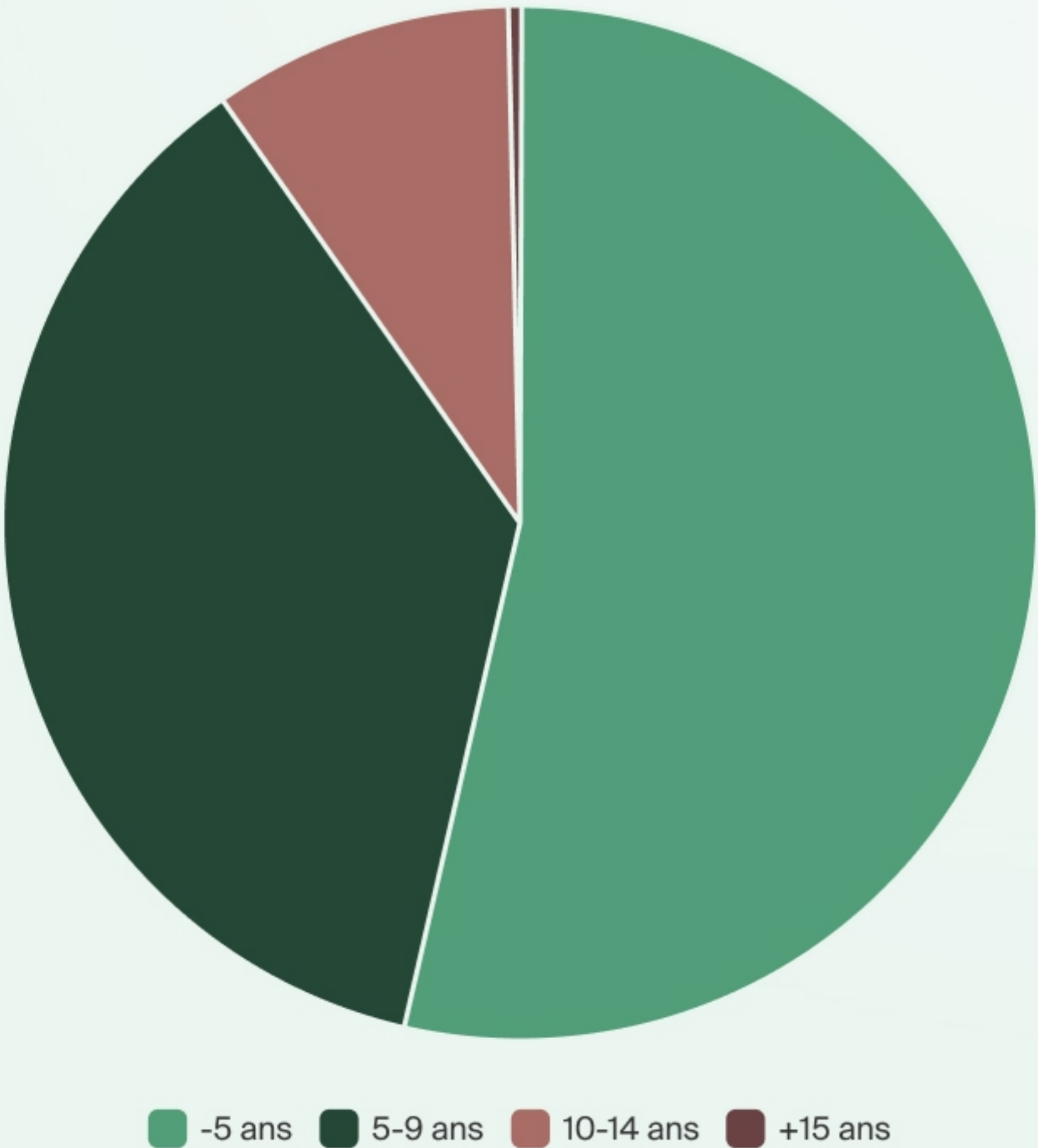
The purchase of servers accounts for more than two-thirds of the company's annual CO₂ emissions. To limit this impact, we have decided to extend the lifespan of servers to 15 years (compared to 3 to 5 years on average in the industry).

In 2024, 88% of servers purchased in 2015 were still in service. 17% of the servers in use benefited from targeted component replacements (processor, memory, storage), avoiding a complete replacement while maintaining their performance. At the end of their life, our servers are dismantled and recycled.

Unlike industry practices, we also operate them for as long as their performance allows, after optimizing them with second-hand components and powered by low-carbon energy.

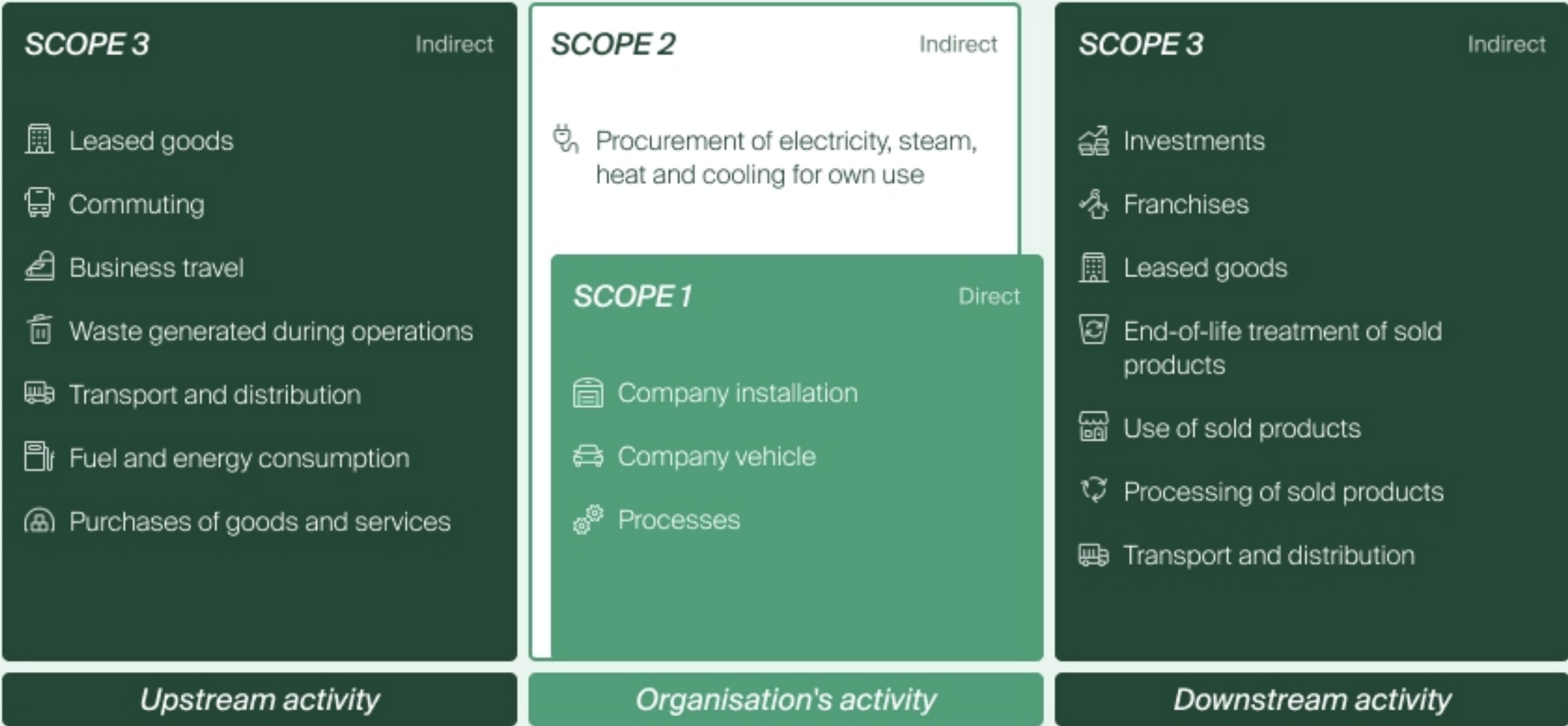
Extending their use beyond this point would no longer provide benefits in terms of performance or

Répartition de l'âge des serveurs par tranches d'années



GHG Emissions

In 2023, Infomaniak generated a total carbon footprint of **3,837 tonnes** of CO₂ equivalent (tCO₂-eq), of which more than two-thirds were related to servers.

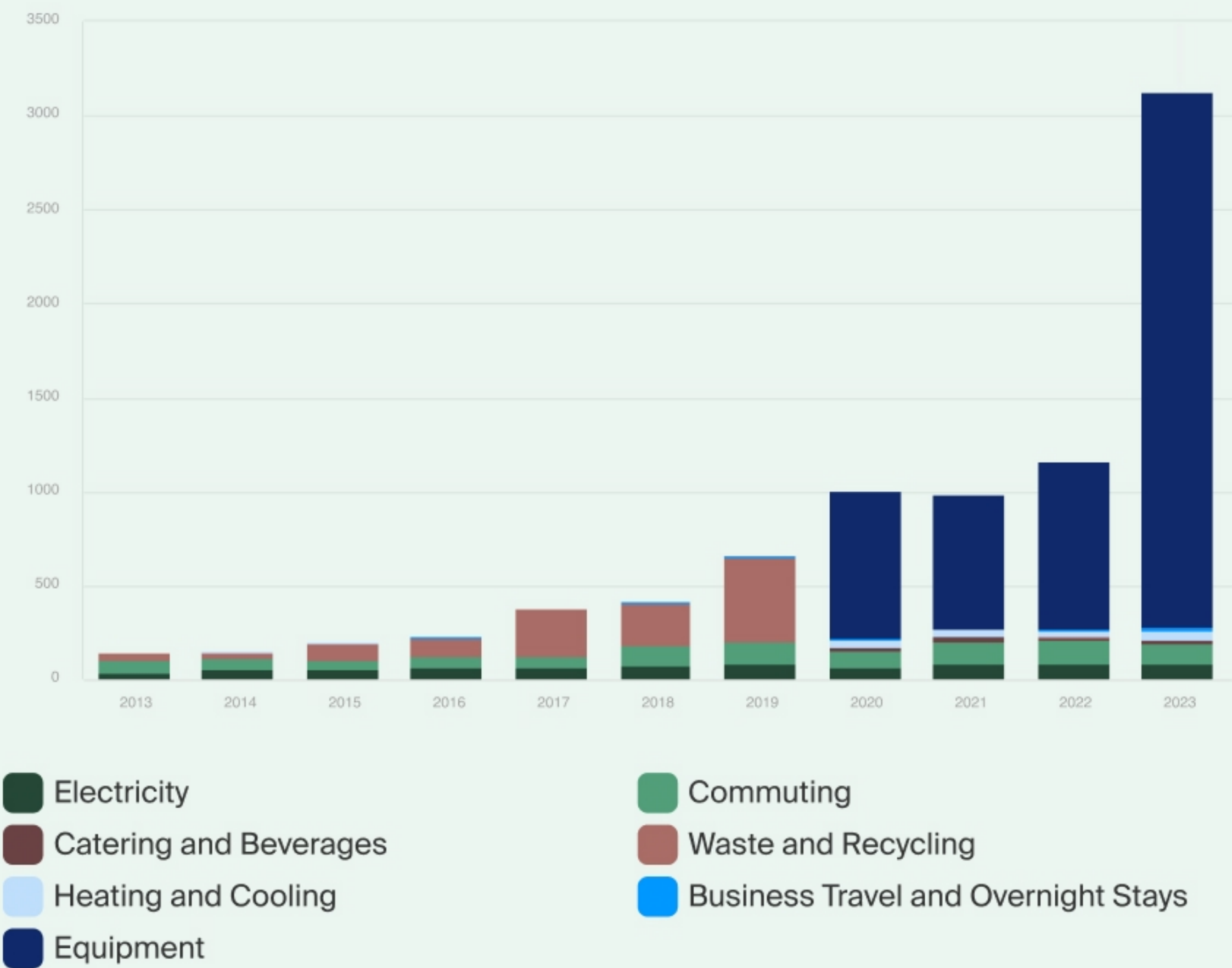


Total Scope 1 ●	39.6 tCO ₂ -eq
Total Scope 2 (location based) ○	2.1
Total Scope 2 (market based) ○	717.6* tCO ₂ -eq
Total Scope 3 ●	3,081 tCO ₂ -eq
(of which Scope 3 servers) ●	2,852 tCO ₂ -eq
Total emissions (market based)	3,837 tCO ₂ -eq
Total emissions (location based)	3,122 tCO ₂ -eq

*In this case, an impact of 108g/kWh is accounted for, which corresponds to the impact of the Swiss electricity mix in 2022.

GHG Emissions

Evolution of our carbon footprint over the years



All our emissions have been offset by 200% since 2018 (100% since 2007), including the impact of server manufacturing and disposal, electricity consumption, and daily staff travel. The offset projects include a forest reserve in Switzerland and a community reforestation programme in Nicaragua. Each myclimate-supported project offsets 100% of our emissions, ensuring double carbon coverage:



In Switzerland, a forest reserve in Beatenberg-Habkern will double the CO₂ storage capacity by 2040, thanks to the cessation of timber exploitation. This local offset is significantly more expensive than projects in developing countries, but it reflects our direct responsibility in the area.



At the same time, we are contributing to a community reforestation project in Nicaragua, using indigenous species and strong local involvement. We do this because our impact extends beyond our borders, and because in the face of the climate emergency and the limitations of offset mechanisms, we want to ensure we are doing our part.

Ultimately, our goal is to offset 100% of our emissions from the following year, through projects with immediate impact, without relying on mechanisms whose real benefits for carbon only materialise after several decades, such as the time it takes for a tree to reach its full storage capacity.

Monitoring our water consumption (WUE)

WUE (Water Usage Effectiveness) measures the effectiveness of water use in a data center to assess its water impact. It is calculated using the following formula:

*Total amount of water used
by the data center (L)*

*Electricity consumption of IT equipment in the
data center (kWh IT)*

The closer the WUE is to zero, the higher the water efficiency.



In 2023, Infomaniak's water footprint is 186.8 m³ with an exceptionally low WUE of 0.0145. This performance is made possible by a strong technological choice: since 2013, our data centers have operated without mechanical cooling, solely relying on direct free cooling, which utilizes filtered outside air. During extreme heat episodes, this system is occasionally supplemented by adiabatic cooling. This involves spraying a very small amount of water at very high pressure to lower the air temperature. Used only in cases of prolonged heatwaves, it ensures effective cooling while maintaining minimal water consumption. This combination allows us to reconcile resilience, energy efficiency, and responsible water use, placing our infrastructures among the most efficient in the world.

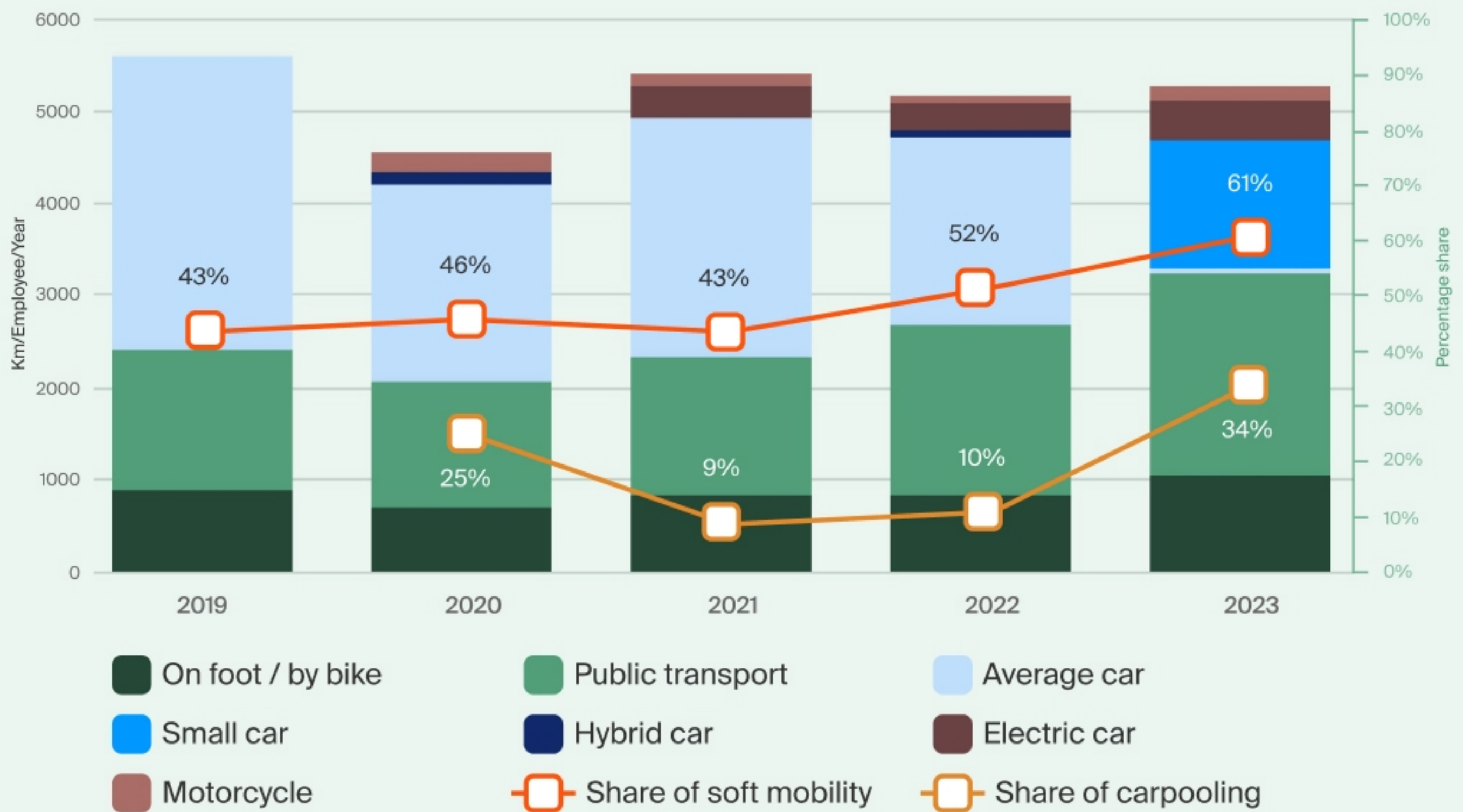


Sustainable Mobility

Commute trips are the second largest source of GHG emissions for Infomaniak. In 2023, these trips generated 107.4 tCO₂e, representing a 14% reduction compared to 2022.

For the first time since 2013, public transport has become the most used mode of transport. 61% of staff have adopted soft mobility or public transport. By 2025, we received the "Ecomobile" label from the State of Geneva, confirming our commitment to sustainable mobility. This major shift is primarily due to a growing collective awareness and an active incentive policy, with an annual bonus of up to CHF 1,500. This trend is also reflected in the graph below, showing the highest rate of soft mobility (61%) ever achieved by the company.

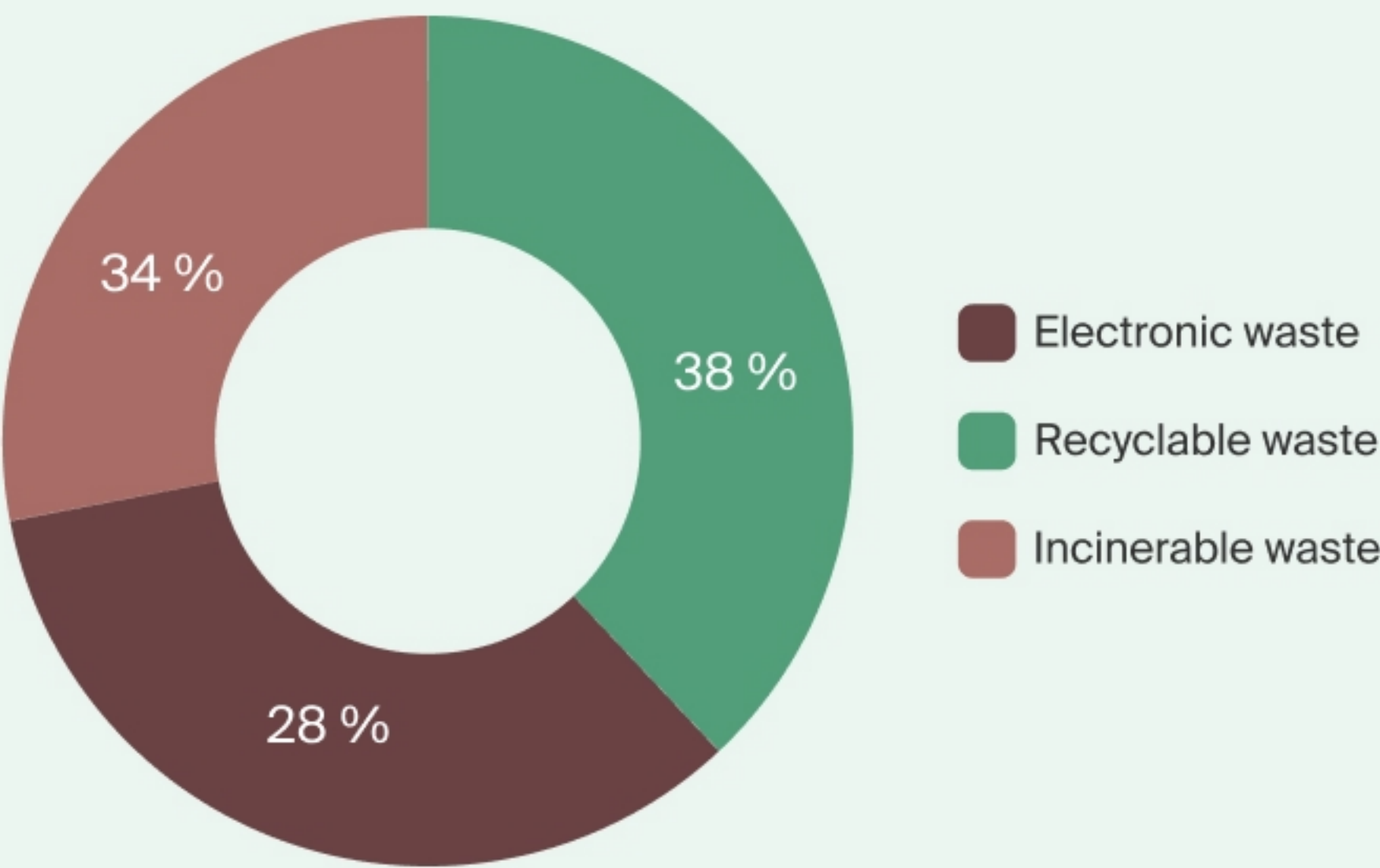
Evolution of distances per employee according to modes of transport, with the share of soft mobility/public transport and carpooling (2019-2023)



Waste Management

Since 2015, Infomaniak has been monitoring the waste production from all its activities. In 2024, the total was 11.03 tonnes, **with a recycling rate of 40.6%.**

Distribution of waste quantities by categories in 2023



Type of Waste	Collected in tonnes/year (2023)
Incinerable Waste	4.17
Electronic Equipment	3.16
Paper & Cardboard	1.74
Light Iron	0.88
Wood	0.78
Other Recyclable Waste (Glass, PET, Aluminium, Sagex, ...)	0.29
Total waste	11.03
Recycling rate	40.6 %

Electronic waste (WEEE) is reduced due to the extended lifespan of servers: 88% of servers purchased in 2015 were still in use in 2024.

Energy Management



Electricity consumption represents a significant part of our activities. Our supply relies on 100% renewable electricity:

40%

of certified Naturemade Star green energy (small hydropower and solar)

60%

of TÜV SÜD EE01 certified hydropower

6%

of solar energy self-produced by Infomaniak since 2024

Location-based vs. Market-based

GHG Protocol Explanations

"The location-based method reflects the average emission intensity on the grids where energy is consumed (mainly based on average grid emission factor data). The market-based method, on the other hand, reflects emissions from sources deliberately chosen by companies (or the absence of choice). It deducts emission factors from contractual instruments, meaning any type of electricity purchase or sale contract signed between two parties, including energy attribute certificates or any unbundled energy attribute certificates."

Solar power plants

Our vision is to use solar energy produced during the day to preserve hydraulic resources and ensure renewable availability at night or during bad weather. Glacial water is precious: it should be used exclusively when other renewable energy sources are unavailable.

In 2024, two solar power plants totaling 1,085 Meyer Burger panels (420 kWp) were commissioned, producing up to 400,000 kWh/year under optimal conditions (6-7% of the annual consumption for 2024). These panels, designed in Switzerland and manufactured in Germany with 100% renewable electricity, show a reduced carbon impact of 36% compared to Asian equivalents (478 kg CO₂eq/kWp versus 750 kg for Asian modules).

The energy produced is self-consumed in real-time, without passing through the grid, directly contributing to the Swiss Confederation's 2050 energy strategy.

Solar panel production



Monitoring our energy efficiency (PUE & ERE)

To measure the energy efficiency of our infrastructures transparently and comparably, we use two recognized indicators: PUE and ERE.

The PUE (Power Usage Effectiveness)

It is an indicator that measures the overall energy performance of a data center. It indicates the share of energy used for cooling, lighting, and other auxiliary equipment, compared to that directly consumed by the servers.

Total amount of energy used by the data center

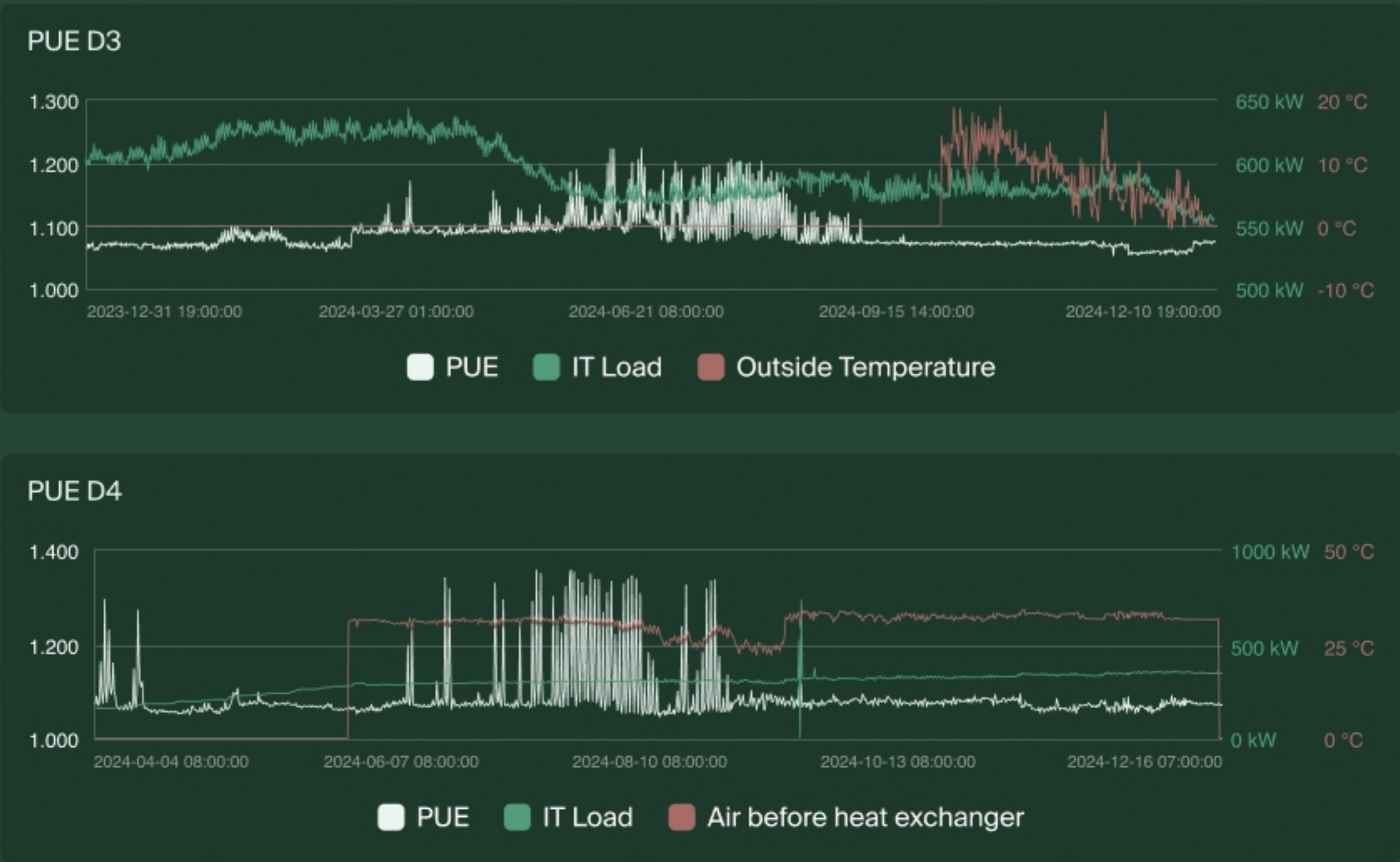
Electrical consumption of the data center's IT equipment

The closer the PUE is to 1, the more efficient the data center is.

In 2024, the average PUE of Infomaniak's data centers is 1.085, well below the global average of 1.56 (source: Uptime Institute, 2022).

Average PUE graph of Infomaniak over time

The observed variations are mainly explained by the evolution of IT load and the outside temperature. They are more pronounced for D3, whose cooling relies exclusively on filtered outside air.



The ERE (Energy Reuse Effectiveness)

Our vision is to valorize 100% of the heat generated by our data centers, transforming a constraint (removing the heat produced by servers) into a useful resource.

It is important to understand that in the virtual world, a data center is not just an invisible infrastructure: it provides computing power and ensures data storage. And in the real world, every watt of electricity consumed by these infrastructures mechanically translates into a thermal watt, which can be exploited for summer or winter heating of homes connected to a district heating system (CAD).

Our ultimate goal is therefore to valorize 100% of this "waste" heat and reinject it into a decarbonized district heating system, benefiting the entire community.

The ERE thus evaluates the portion of energy consumed by a data center that is reused (for example, for heating buildings). Unlike other indicators, the ERE incorporates the PUE in its calculation, making it a more comprehensive tool for assessing the energy performance of a data center. It is calculated according to the following formula:

$$\frac{\text{Total energy used by the data center} - \text{Total energy reused}}{\text{Electricity consumption of the data center's IT equipment}}$$

The closer the ERE is to 0, the higher the proportion of reused energy.



Since its operational testing began, our latest data center has shown an average ERE of 0.231, meaning that approximately 65% of the total energy consumed is recovered and reused for district heating. This performance is mainly due to the fact that the district heating network operated by SIG is not yet fully operational. At this stage, heat recovery cannot be continuously activated, which mechanically limits the rate of valorized energy. Therefore, this is a phase of gradual ramp-up, until the external infrastructures are fully functional.

The indicators of this data center can be verified in real-time on the site d4project.org, which also documents its operation in an open-source manner so that its R&D can be deployed on a large scale in our industry.

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Social

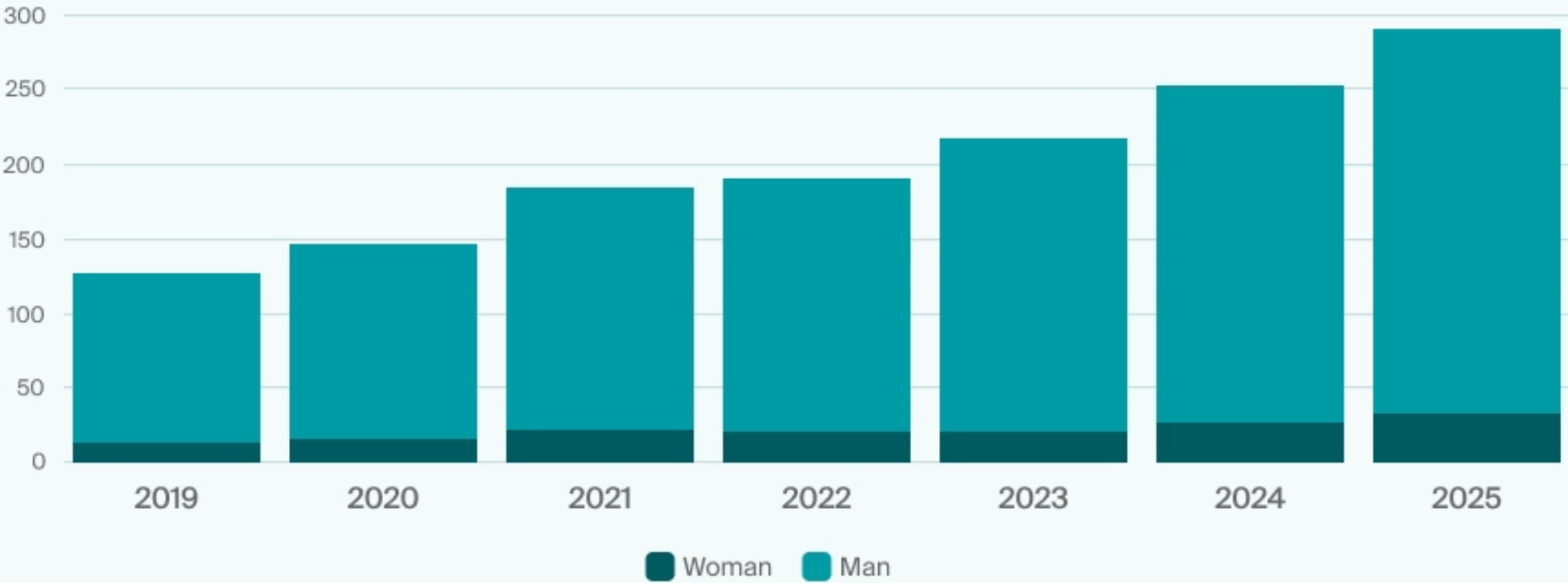
As part of the B Corp certification, equity and inclusion are evaluated within the "Community" pillar. In 2024, Infomaniak achieved a score of **14.6/40**, higher than the national score and the industry average.



Diversity, Equity and Inclusion

Diversity, equity and inclusion are at the heart of Infomaniak's HR policy. After more than doubling its workforce between 2019 and 2024, the company has strengthened its commitment by measuring and tracking concrete indicators.

Evolution of the number of employees at Infomaniak (2019-2025)



At Infomaniak, we believe that everyone should have the same opportunities to thrive professionally. The diversity of backgrounds, talents, and perspectives is a true asset, and each person has a unique contribution to make.

This commitment is first reflected in constant vigilance regarding pay equity:

- In 2021, we achieved a B Corp score of **31/40** validating the absence of significant gaps.
- An external audit conducted under the revised Equal Opportunities Act (LEg) confirmed the absence of unexplained gaps between women and men.
- Our gender pay gap is **12%**, compared to an average of **16.2%** in Switzerland.

We also act from the recruitment stage with an inclusive process: degrees are not a prerequisite, our job postings are written inclusively, and each application is evaluated fairly based on objective criteria.

Beyond recruitment, we are committed to preventing any form of discrimination or harassment and we are proud to welcome people from all backgrounds. We strive to build a corporate culture that reflects this diversity and guarantees an inclusive, respectful, and equitable work environment, regardless of age, gender, origin, beliefs, sexual orientation, identity, or abilities.

In 2024, women represented 12% of our workforce (38 out of 310 employees). Aware that the tech industry remains historically imbalanced in terms of gender, we are undertaking several concrete actions to encourage women's presence:

- Support for the 42 Lausanne school, which offers an innovative and accessible learning model for everyone.
- Sponsorship of the Infomaniak Geneva Women's Volleyball team, to highlight careers in tech.
- Training and integration of women into technical roles, with personalized support.



Quality of Life at Work

At Infomaniak, we consider quality of life at work to be an essential pillar of our corporate culture. Because everyone spends a large part of their life at work, we do everything we can to ensure our employees feel good, can be fully themselves, build connections, and express their passions and talents.

Our ambition is to create an environment where everyone has real autonomy and stimulating responsibilities, to thrive both professionally and personally. It is in this spirit that we implement concrete measures, both on-site and remotely, to enhance the well-being of our teams on a daily basis.

Home and Family

- **Recovery of overtime:** 40-hour week (compared to an average of 42 hours in Switzerland), including breaks, with effective recovery of overtime hours.
- **Adapted leave:** a fifth week of vacation is granted after 5 years of service or upon reaching 35 years of age; two bridge days are added each year.
- **Time savings:** unused leave can be carried over (up to 5 days/year) for later use.
- **Preserved seniority:** in case of return after a voluntary break (sabbatical, other job), seniority is recognized in the new contract.

Physical Health

- **Workplace sports:** sessions led by a coach are offered (80% covered by the company), a fitness room is accessible for free 24/7, and a running club meets weekly.
- **Participation in sponsored races** such as the Escalade Race, the 20 km of Geneva, etc.
- **Wellness offers:** access to EVO Acacias fitness at a preferential rate, soft mobility bonus, assistance with bike purchases, noise-cancelling headphones, etc.
- **Food and break room:** organic fruits, pastries twice a week, catering service with vegetarian and meat meals served on-site, equipped kitchens with microwaves in a comfortable setting with several arcade machines and gaming consoles.
- **Extended accident insurance:** worldwide coverage in private clinics.

Mental Health

- **Right to disconnect:** a directive ensures respected rest periods.
- **Workload monitoring:** annual individual assessment and anonymous global survey.
- **Psychological support:** confidential and free access to a trusted external person to combat bullying, harassment, burnout, etc.
- **Workspaces designed for well-being:** warm decor, game rooms, gym, relaxation areas.

Remote Work

- **2 days of remote work per week possible**, with digital tools facilitating remote collaboration.
- **Flexibility in work organization** according to team needs.

Other Benefits

- **Enhanced retirement benefits:** Infomaniak covers the salary portion above the legal threshold as part of professional pension provision, thus offering better long-term financial security.
- **Free products:** some Infomaniak services are offered to employees who contribute to their improvement.
- **Team welcome and life:** integration meals, product meals, and annual team meals.
- **Moments of conviviality:** at least one company event per month, with afterworks, cultural or sports outings, and team weekends.

Parental Policy

Infomaniak integrates parenthood into its corporate culture. The parental policy includes:

-
- A fully paid **maternity leave of 100%**.
 - A fully paid **paternity leave of 3 weeks**.
 - A quiet room for breastfeeding with **flexible hours**.
 - **An end-of-year party** organised for the children of staff.
-

5 *Governance*



Ethical and transparent governance

Infomaniak is an independent company, controlled by its staff, and designs all its services in Switzerland, without outsourcing. This governance ensures transparency, sovereignty, and alignment with the interests of our stakeholders. The strategy is based on sustainable growth, aligned with the company's DNA.

Certifications

Infomaniak has implemented an **Integrated Management System (IMS)**, encompassing several international certifications and European labels:

These certifications ensure that Infomaniak's internal processes and infrastructures comply with international best practices.



ISO 9001

Continuous improvement and customer satisfaction.



ISO 14001

Responsible management of our environmental impacts.



ISO 27001

Rigorous protection of data and systems.



ISO 50001

Energy efficiency and reduction of our carbon footprint.



B Corp

Social responsibility and management of overall impact.



European Code of Conduct (EUCoC)

Energy efficiency of data centres.

Charters and ethical codes

(anti-corruption, ethical alerts)

Infomaniak employees refer to an internal Code of Ethics and Anti-Corruption Practices. This code defines the expected behaviours in a professional context and includes:

- Strict anti-corruption rules.
- An ethical alert system allowing employees to report any violation of law or regulation, any threat to the public interest, or any breach of the Code.

This approach helps to establish a culture of integrity and accountability.



Responsible Purchasing Policy

Our [IT, quality, energy, and environmental policy](#) applies to all our clients and suppliers, regardless of their size. The aim is to work with as many responsible partners as possible to reduce the overall impact of our supply chain.

Since 2018, we have required production reports for each purchased component to analyze:

- The environmental impact
- The product life cycle
- Legal compliance (GDPR, LPD, Waste Law, etc.).

A questionnaire is regularly submitted to suppliers to monitor their commitments.

Examples of actions:

- Reduction of packaging and consolidation of shipments.
- Recycling of the expanded polystyrene used via Swisspor to protect servers during transport.
- Inclusion of ethics and conflict of interest management clauses in supplier contracts.

30 days average payment term for suppliers

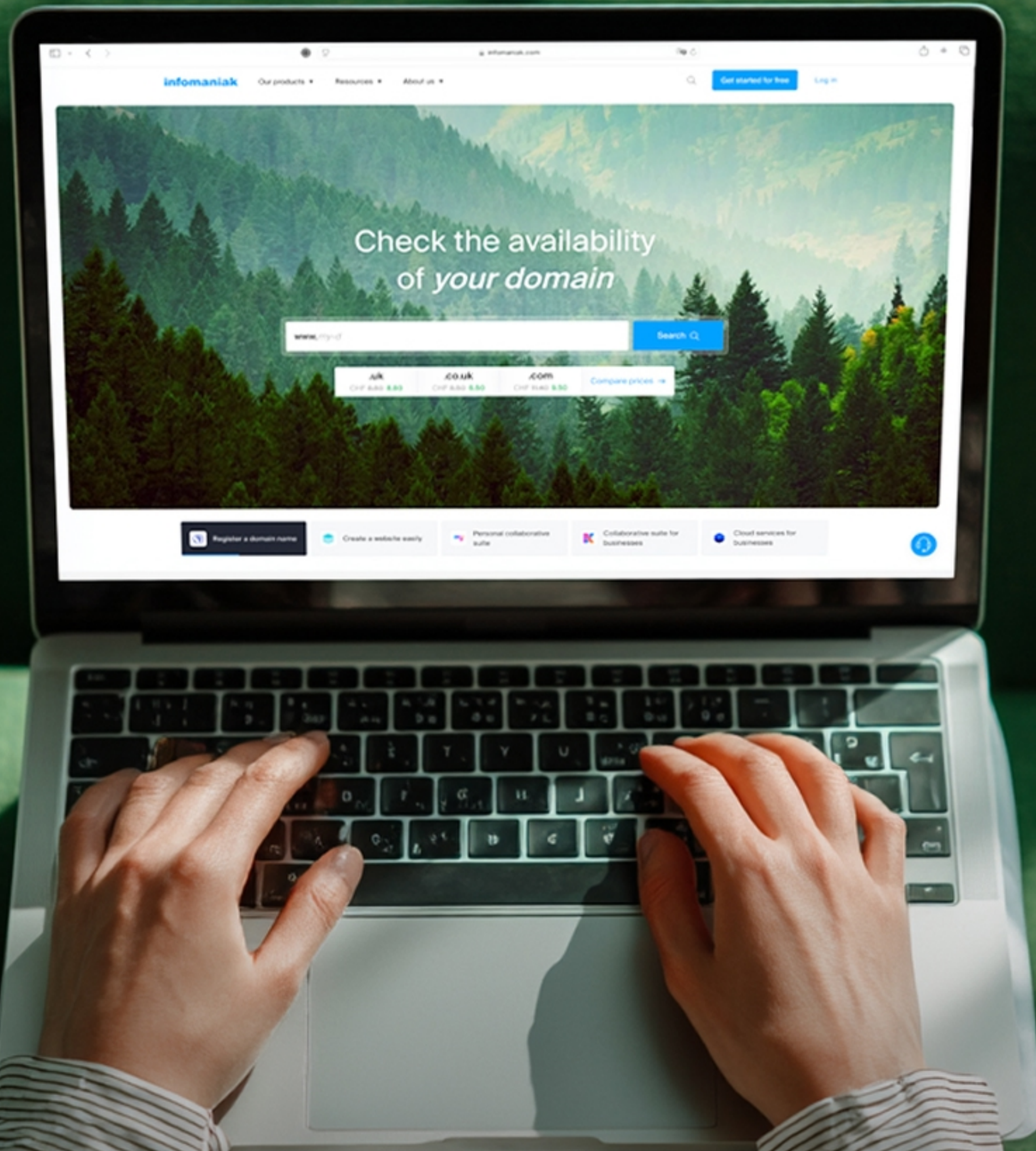
For payments to our partners and suppliers, we apply a strict policy of adhering to deadlines. Dedicated procedures and a tracking system ensure that each invoice is settled within a maximum of 30 days, or according to the agreed contractual terms. This rigor reflects our commitment to building lasting trust-based relationships founded on respect and reliability.





Clients and Products

Pricing Policy



Infomaniak practices a sustainable and transparent pricing policy. All rates are publicly displayed, with no hidden fees or unexpected costs. The company does not charge any data exit fees (egress fees). This model allows clients to maintain control over their technological choices without suffering economic or contractual dependency. It reflects our commitment to providing sustainable services aligned with our actual costs of development, infrastructure, and support.

Data Privacy

Data privacy is a non-negotiable principle. Data is never resold or exploited for commercial purposes or to train AI. It remains under the exclusive control of the clients at all times.

Infomaniak promotes open standards and controlled open-source technologies, ensuring total interoperability. We collect the minimum amount of personal information necessary to provide our services and ensure the security of client accounts.



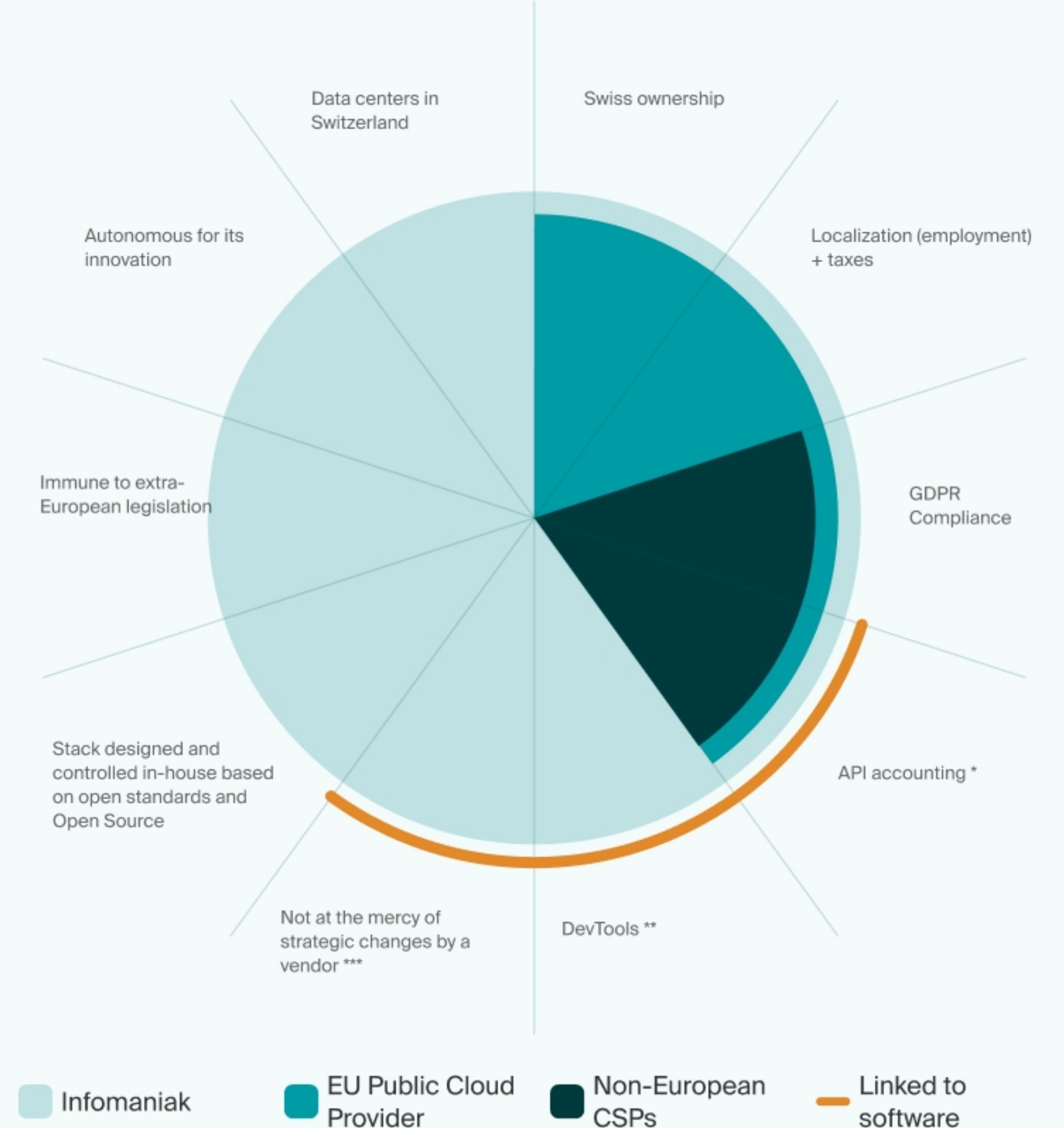
Digital sovereignty and legal compliance

Infomaniak positions itself as a concrete solution to replace services subject to extraterritorial laws such as the Cloud Act:

- Independent Swiss company, without foreign subsidiaries
- Strict compliance with GDPR and LPD
- Exclusive localization of data in Switzerland
- Internal software development in Switzerland or based on auditable open source
- Interoperability and total reversibility through open formats and documented APIs

Autonomy, transparency, sustainability, and confidentiality are at the heart of innovations. Customer support, based in Switzerland, offers high-level technical expertise and full compliance with Swiss and European laws.

Scope of Infomaniak's sovereignty in 2024



* e.g. S3

** API First / Ansible Terraform Compatibility

*** e.g. VMWare

Operational guarantees and security

Service availability is at the core of our business. The company guarantees a minimum availability of 99% across all its services, with customized SLAs for certain services.

Main commitments:

- Continuity of infrastructure (real-time replication across multiple sites).
- Data protection.
- Physical and logical security of facilities.
- Resilience against DDoS attacks.

100% infrastructure availability rate 2024

Our infrastructure is designed to be distributed and redundant, with real-time replication of managed service data across multiple sites. This ensures service continuity, even in the event of a major failure or regional disaster.

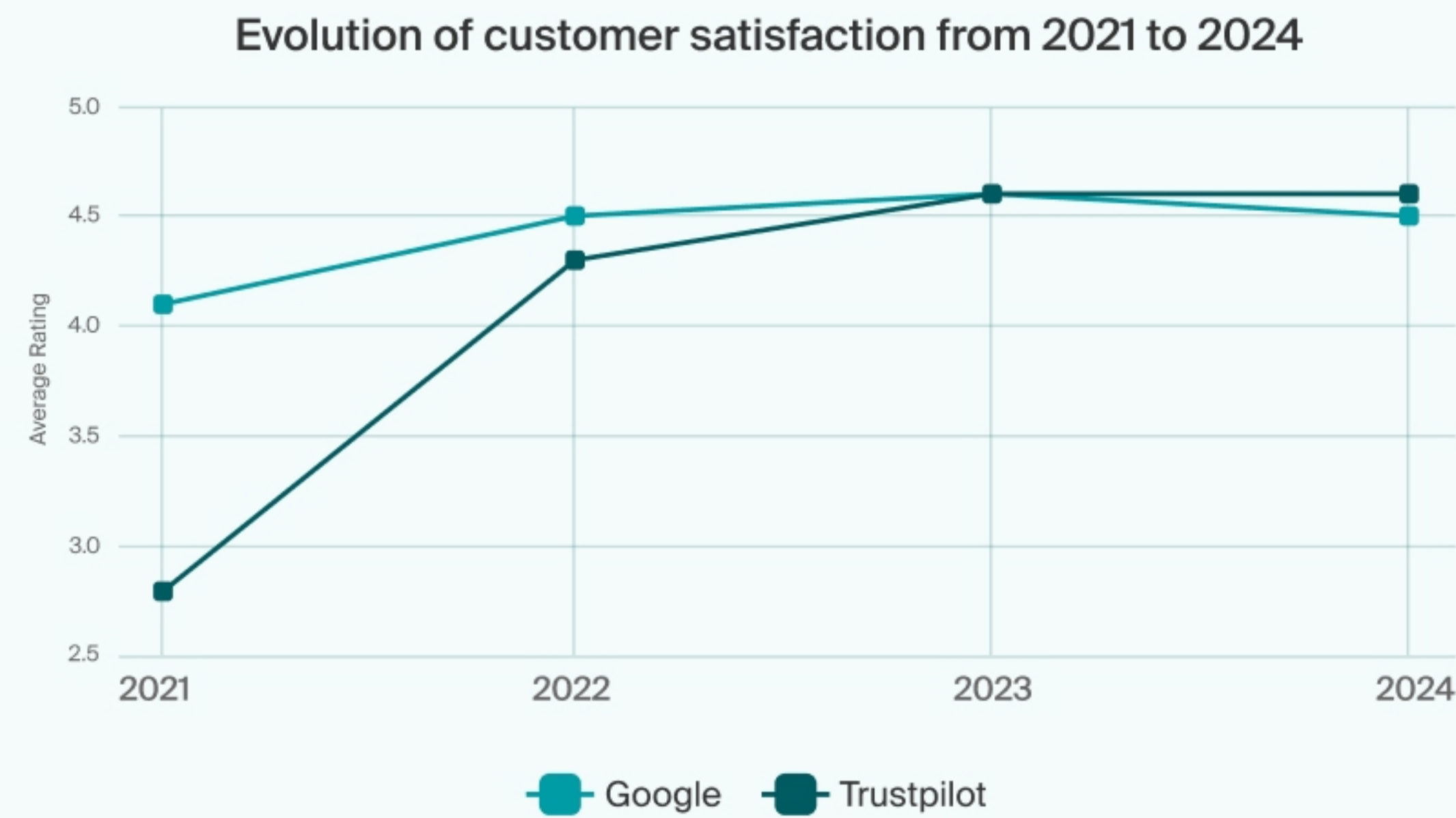
Managed services (e.g.: kSuite) include backups and clear availability commitments by default. Unmanaged services (e.g.: Public Cloud) offer total control of the infrastructure, leaving clients in charge of their redundancy and continuity.

Data security and the reliability of our services are enhanced by:

- ✓ Controlled access to our data centers, including their sensitive compartments.
- ✓ A systematic assessment of external providers.
- ✓ Performance indicators and continuous monitoring of services.
- ✓ Automatic detection and mitigation systems.
- ✓ Secure erasure of reusable storage media and physical destruction of those that can no longer be used.
- ✓ A Bug Bounty program (collaboration with ethical hackers).
- ✓ Risk management according to the EBIOS RM methodology.
- ✓ Total transparency via the platforms status.infomaniak.com and status.infomaniak.cloud, which relies on formalized processes for incident management, reporting, and client communication.

Customer Satisfaction

At Infomaniak, customer satisfaction is a priority. We combine public reviews, integrated feedback loops in our products, systematic evaluation of exchanges with support, and tailored assistance.



- On Google Reviews and Trustpilot, anyone can rate our services (scores from 0 to 5).
- Every client can send feedback, suggestions, or report a bug directly from their products at any time. This feedback directly informs our improvements.
- Every written exchange with our support is rated by the client. In case of negative feedback, a manager reviews the exchange, makes corrections if necessary, and evolves our processes and the training of our specialists.
- In case of an incident or maintenance, we proactively inform our clients and publish the status of services on our status pages.
- Our Customer Success team provides personalized and proactive follow-up for organizations, gathering needs and co-creating improvements.
- Premium support can be activated for critical projects. It offers direct contact, on-call support, and personalized monthly assistance with priority handling, including outside standard hours.

Result: a satisfaction rate of **4.6/5**, achieved in 2023 and maintained in 2024.

A large, light purple, stylized number '7' is positioned in the background, centered vertically and horizontally. It has a thick horizontal top bar and a diagonal stem that tapers slightly towards the bottom.

Society and External Engagement

Support for NGOs and Associations

Infomaniak dedicates 1% of its annual growth to funding NGOs that work for:

- Social Justice
- Biodiversity Conservation
- Regulation of harmful industries to the environment
- The establishment of ambitious environmental policies.

Among the main beneficiaries are Amnesty International, Reclaim Finance, Kokopelli, Public Eye, Wikimedia Foundation, and Agent Green.

Additionally, Infomaniak provides its cloud and collaborative solutions free of charge to organizations working for the environment and climate. This technological patronage helps reduce their costs, strengthen their digital autonomy, and optimize their resources for field actions.



Innovation in the service of ethical digital practices



Infomaniak values local expertise and creates skilled jobs in Geneva and Zurich. The company develops its own technologies in Switzerland, without outsourcing, ensuring complete control over the value chain and a direct contribution to the local economy.

We work with local providers whenever possible for all our equipment: electrical dashboards, heat pumps, fans for our data centers, solar panels, etc.

Our network of partners, consisting of nearly 1000 agencies and integrators, supports their clients with our solutions. This dynamic represents an indirect local contribution, as it generates value and opportunities within the very communities where we operate.



We also support the local digital ecosystem by sponsoring events and professional meetings such as WordCamps in Switzerland or DevOps Days. These initiatives allow our partners and the tech community to come together, exchange ideas, and enhance their skills in a collaborative environment.

We also invest in training the cloud experts of tomorrow: apprentices, interns, and trainees. At the same time, we financially contribute to the development of educational pathways and schools like 42 Lausanne, which offer innovative and inclusive learning models to broaden access to digital professions.

Finally, unlike web giants that rely on tax schemes through branches based in optimized jurisdictions, Infomaniak pays all its taxes in Switzerland, thus strengthening its role as a sustainable contributor to the national economy.



Stakeholder Relations

Infomaniak's CSR approach involves all stakeholders: clients, suppliers, partners, employees, and local resources.

Infomaniak considers every economic actor as co-responsible for its impact on society and the environment. This entails ethical governance, trust-based relationships with our stakeholders, and concrete commitments to our clients, suppliers, partners, and employees who are continuously trained in sustainability culture.

Societal commitments translate into:

- Ethical governance
- Trust-based relationships with clients and suppliers
- Ongoing dialogue with local actors.

Conclusion and Perspectives

Future Objectives

Infomaniak is committed to continuing and strengthening its sustainability strategy with ambitious goals:

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- Validation of **our SBTi trajectory by 2030**
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- **Utilization of 100% of the heat** produced by all our data centers.
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- **100% immediate carbon offset**, without relying on long-term mechanisms.
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- Continuous development of **ethical and competitive cloud solutions**.
-
- Ongoing **reduction and traceability** of electronic waste.
-
- **Increased contribution** to social, environmental, and local initiatives.



Long-term Vision

Infomaniak's ambition is to build a **sustainable and independent business model, serving ethical, sovereign, and competitive digital practices.** This vision is based on the balance between technological performance, social responsibility, and environmental respect.

Infomaniak aspires to:

- Be a major player in the cloud in Europe
- Create digital services that serve humanity, preserving privacy, ensuring data security, and reducing carbon footprint
- Demonstrate that an independent company can reconcile innovation, sustainability, and collective prosperity

This impact report illustrates the deep conviction that every decision must contribute positively to society and the planet.