

IS, quality, energy and environmental policy

Addressing information security along with quality and environmental impacts is a legal, industrial and commercial requirement.

Increasingly stringent regulations and customer demands mean that we need to guarantee the security, integrity, confidentiality and availability of information as well as product quality, while ensuring clean production by reducing the energy consumption of our installations. To this end, we undertake to implement the following actions:

- ensure compliance with the regulations in force
- adopt a continuous improvement approach in the field of information security and the quality of products, services and infrastructures, as well as in the energy and environmental spheres
- establish and maintain reliable and loyal relationships with our customers and ensure their satisfaction
- attempt to minimise the risks linked to information security at all times and incorporate this aim into the development of our infrastructure and the tools we make available to our customers and/or that we use in-house
- promote preventive security measures
- manage access to the company's networks and services
- attempt to minimise the environmental impact of our services at all times and incorporate this aim into our purchasing process
- promote the prevention of pollution
- encourage the purchase of energy-efficient products and services with an impact on energy performance
- encourage design that reflects the need to improve energy performance

Based on the actions already carried out and the risk analysis conducted on infrastructure, the main aims will be to:

- guarantee the quality and stability of our products, services and infrastructures for our customers together with perfectly secure access to their infrastructures
- avoid any loss of data that could result in an incident or a malicious act
- involve our suppliers / service providers in our approach
- ensure the availability, integrity and confidentiality of stakeholder data
- implement the processes that make it possible to escalate and correct the "bugs" identified by the customers
- check product quality at each key stage of a project
- monitor and continually improve our quality procedures
- reduce energy consumption whenever this is technologically and economically possible
- preserve natural resources
- promote the prevention of pollution
- involve our suppliers / service providers in our approach

This policy is in line with a management rationale which contributes to ensuring customer security and helps us distinguish ourselves from our competitors. It enables us to move forward and enhance our professionalism while bringing our employees together with a view to achieving common goals focussing on information security, energy savings and respect for the environment.

The implementation and monitoring of this policy is entrusted to Mr Alexandre PATTI, who is our representative in all matters relating to the information security, quality, energy and the environment.

Our long-term approach requires the commitment and involvement of everyone concerned.

The Management Board undertakes to oversee the implementation of this information security, energy and environmental policy and to ensure that it is effective, to provide the resources necessary to achieve the goals and objectives and to constantly promote our progress-oriented approach.

The Management Board